**Application for Delivery Competition Hatley Project Dr. Ali**

**This application aims to provide a competitive platform for delivery service providers. Here's a summary of the application's features:**

***\*\*For Users: \*\****

1. Fair Competition: The app enables delivery service providers to compete with each other in a fair and clean manner, contributing to the improvement of service quality.

2. Competitive Offers: Delivery providers can offer competitive deals and discounts to users through private and public messages.

3. Provider Details: The app offers comprehensive details about each delivery service provider, including their ratings, history, and customer reviews.

4. Automatic Location: The app automatically determines the provider's location for deliveries, with the option to change it if necessary.

5. Multiple Payment Options: The app offers various payment methods for users to meet their preferences, including cash, E-wallet and Visa payment.

6. Rating and Reviews: Users can provide ratings and reviews for the delivery service providers after the delivery is complete.

7. Direct Chat: The app enables direct chat between users and delivery providers to simplify communication.

8. Order Tracking: Users can directly track their orders to know the delivery progress.

9. Encouraging Improvement: The app encourages service providers to enhance their skills and improve the quality of their services to attract more orders.

10.Complaint Center: The app provides a platform for users to submit complaints and share feedback with the service providers.

11. Pre-booking: The application provides the possibility of making an early order and setting a time for its arrival.

***\*\*For Delivery Providers: \*\****

1. Order Notifications: Delivery providers receive notifications about new delivery orders.

2. Direct Chat: Delivery providers can engage in direct chat with users for effective communication.

3. Order Status: Delivery providers can update the order status, keeping users informed about the progress.

4. Complaint Submission: Providers have the option to submit complaints if needed.

5. Payment Options: Providers can receive funds either through bank accounts or electronic wallets.